



## Haryana Government promises Security for IT & ITES Sector in Haryana

### Principal Secretary, Labour & Employment assures a speedy response:

*“The companies are always welcome to call me for any issues related to security and labour and I assure them of a speedy response”* said **Mrs. Promilla Issar, Finance Commissioner and Principal Secretary: Labour and Employment, Government of Haryana** at an interaction on Security Issues for IT and ITES organizations jointly organised by the Call Center Association of India, Confederation of Indian Industry and the Gurgaon Industrial Association held at Gurgaon on Thursday, 20 July 2006.

**Mrs. Issar** emphasised that it is essential that all companies be registered under the Shop and Commercial Establishments Act. She also mentioned that companies should disclose all information about the agencies they hire for transportation. The application form companies fill up for exemption, should give complete information and specify reasons for night shift duties with timings to be clearly specified. She also stressed that each establishment must have a nodal officer to deal with all the issues related to the application form, transportation of employees and to handle any incident related to sexual harassment.

**Ms. Saroj Siwatch, Labour Commissioner and Special Secretary, Government of Haryana**, responding to queries from the audience, listed the procedures and formalities to be followed when applying for exemption under Section 30. She also said that companies should take utmost care while filling up their application forms and should furnish all the relevant information and refrain from using vague terms. She added that application forms should be submitted to the local labour officer for faster clearance.

**Mr. Hanif Qureshi, SSP Gurgaon** briefed all present on the steps taken by the Gurgaon Police to ensure a more conducive climate for the industry. He highlighted that the number of PCR vans have been increased all over Gurgaon and patrolling has been intensified at major intersections in the city. He further mentioned that there are now 7 lines for the police help line number ‘100’, a ‘sms’ and an ‘email’ facility has also been added.

Earlier, Mr. V. P Bajaj President Gurgaon Industrial Association welcomed Mrs. Promilla Issar, Ms. Saroj Siwatch and Mr. Hanif Qureshi to the interaction. Mr. Jatender Mehta Chairman, CII Haryana State Council, in his address said that employees are important stakeholders and it is important to look into matters that affect them. Mr. Deepak Malik, Past President, Call Center Association of India in his concluding remarks highlighted some of the recent actions that have been taken by the industry to create a more conducive working environment for their employees.

The session was well attended by over 100 representatives from the IT and ITES industry.